

# Preventing the Wasting of Food



**Elaine Blatt and Ashley Zanolli**  
**ECOS SMM Workgroup Presentation**  
**September 28, 2017**

# Where we're going today

- **Why Wasted Food?**
- **DEQ Prevention Strategy**
- **Foundational Research**
  - ✓ Measurement
  - ✓ Messaging/Campaigns
  - ✓ Food Rescue
- **Where we want to be in 5 years**



# Why Wasted Food?

MORE THAN JUST FOOD

## THE U.S. WASTES TONS OF RESOURCES WHEN WE WASTE FOOD

**1,250** CALORIES PER PERSON PER DAY  
THAT IS HALF OF THE RECOMMENDED DAILY INTAKE FOR ADULTS

**19%**  
OF ALL  
U.S.  
CROPLANDS  
THAT IS MORE  
LAND THAN ALL  
OF NEW MEXICO

**21%** OF U.S. LANDFILL  
CONTENT



THE NO. 1 CONTRIBUTOR BY WEIGHT

**18%**  
OF ALL  
FARMING  
FERTILIZER  
WHICH CONTAINS  
3.9 BILLION POUNDS  
OF NUTRIENTS

**2.6%** OF ALL U.S. GREENHOUSE  
GAS EMISSIONS ANUALLY



37 MILLION PASSENGER VEHICLES' WORTH

**21%** OF THE U.S. AGRICULTURAL  
WATER USAGE



MORE THAN: TEXAS + CALIFORNIA + OHIO

**\$218,000,000,000**

WHICH IS EQUAL TO 1.3% OF THE U.S. GROSS DOMESTIC PRODUCT (GDP)

# “Wasted Food” or “Food Waste”?



# Growing Recognition of the Problem

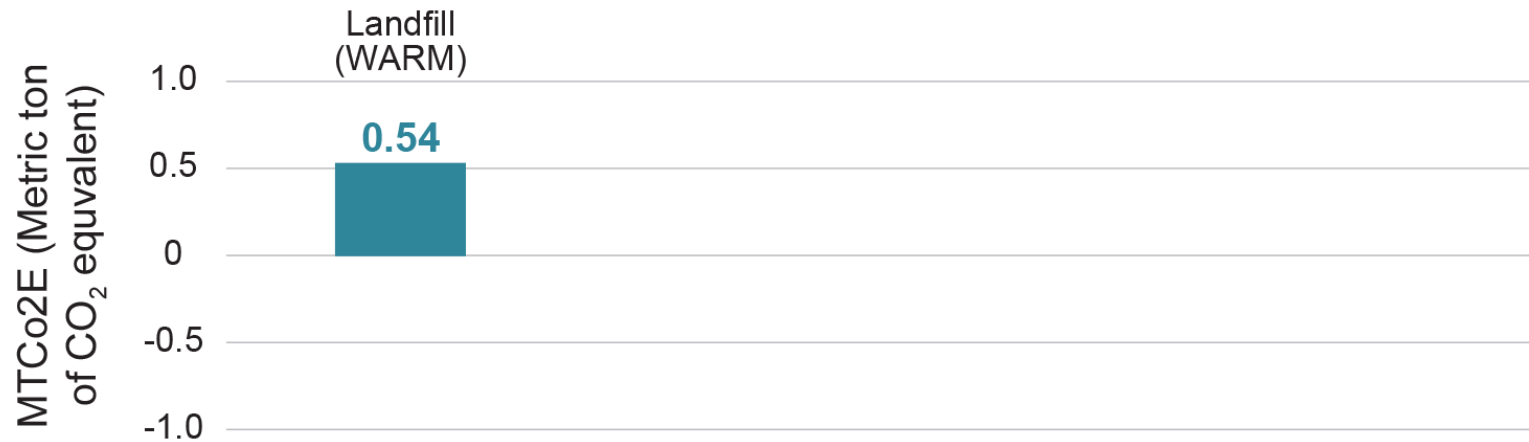


**DRAWDOWN**  
THE MOST COMPREHENSIVE  
PLAN EVER PROPOSED TO  
REVERSE GLOBAL WARMING  
EDITED BY PAUL HAWKEN



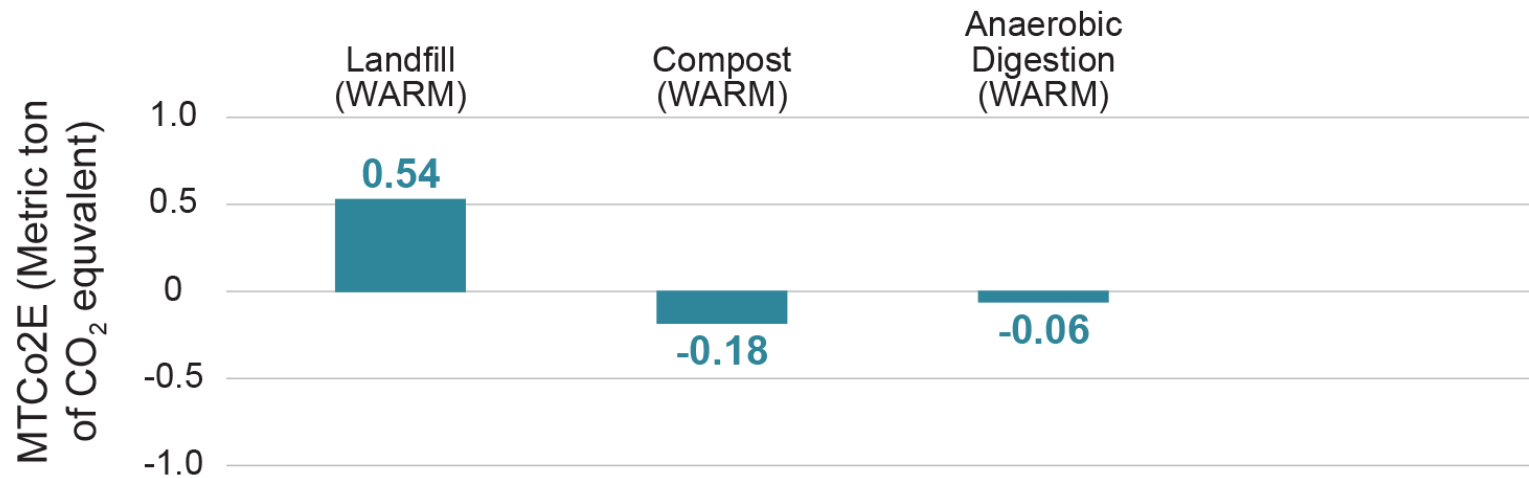
# Relative GHG Impacts

## Food Waste Management Activities



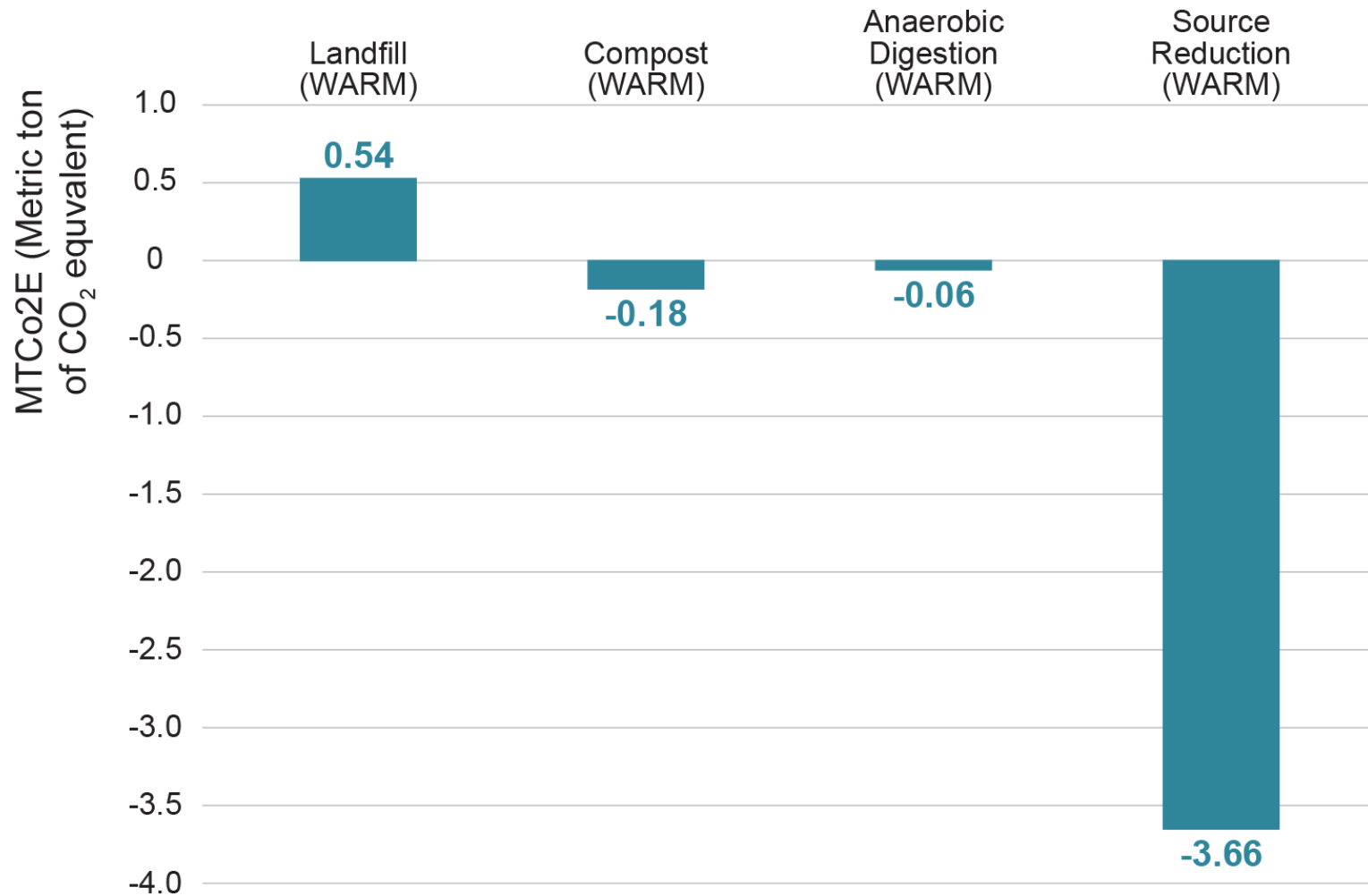
# Relative GHG Impacts

## Food Waste Management Activities



# Relative GHG Impacts

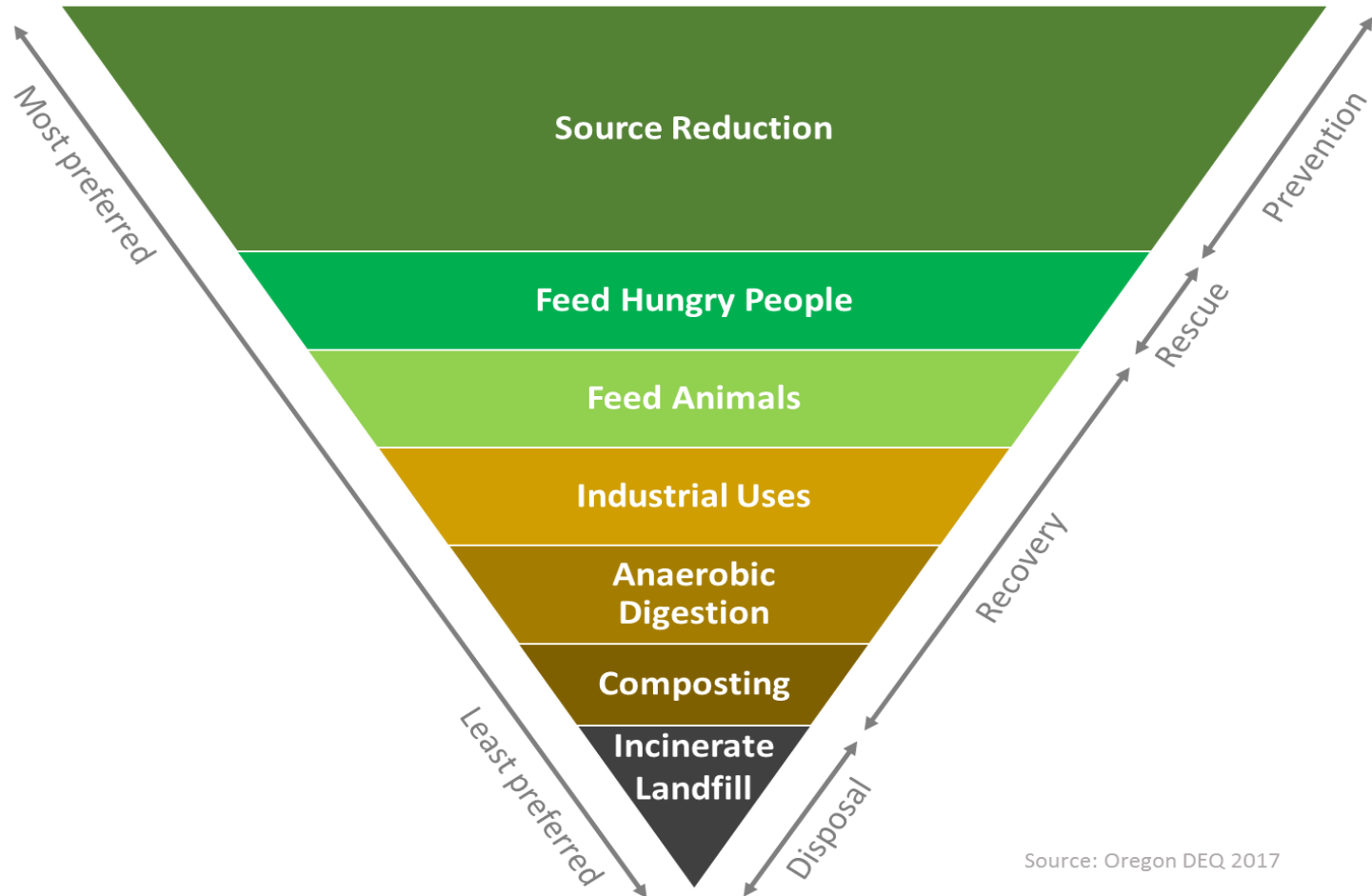
## Food Waste Management Activities





# Oregon's Hierarchy

## Wasted Food Hierarchy



Source: Oregon DEQ 2017

# Mindset Matters



# DEQ's Objective – Change the Conversation



# Oregon's Strategic Plan – Goals

- Develop the state of knowledge and building blocks to help reduce wasted food
- Increase business and consumer actions to prevent wasted food
- Reduce GHG emissions, water use, energy use and wasted resources by reducing the generation of wasted uneaten food by
  - ✓ 15 percent by 2025
  - ✓ 40 percent by 2050.



# Oregon's Strategic Plan

## Oregon DEQ Strategic Plan for Preventing the Wasting of Food



**Materials Management**

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State of Oregon  
Department of  
Environmental  
Quality

<http://www.oregon.gov/deq/mm/Pages/foodwastestrategy.aspx>

# Preventing the Wasting of Food

## Strategic Plan for 2017 – 2021

### Near term projects

- **Measurement study**
  - **Messaging research**
  - **Commercial campaigns**
  - **Research on impacts of food rescue approaches**
  - Consumer campaigns and outreach
  - Date labeling – initial research and tracking
- Regional coalition
  - Commercial best practices



# Preventing the Wasting of Food

## Strategic Plan for 2017 – 2021

### Longer term projects

- Further work on date labeling, based on research and other developments
- Best practices for school kitchens
- Additional research
  - ✓ Comparative analysis of prevention actions
  - ✓ Analysis of prevention, donation, and recovery as interventions
  - ✓ Economics of food waste reduction
  - ✓ Impacts of packaging



# Oregon Wasted Food Measurement Study





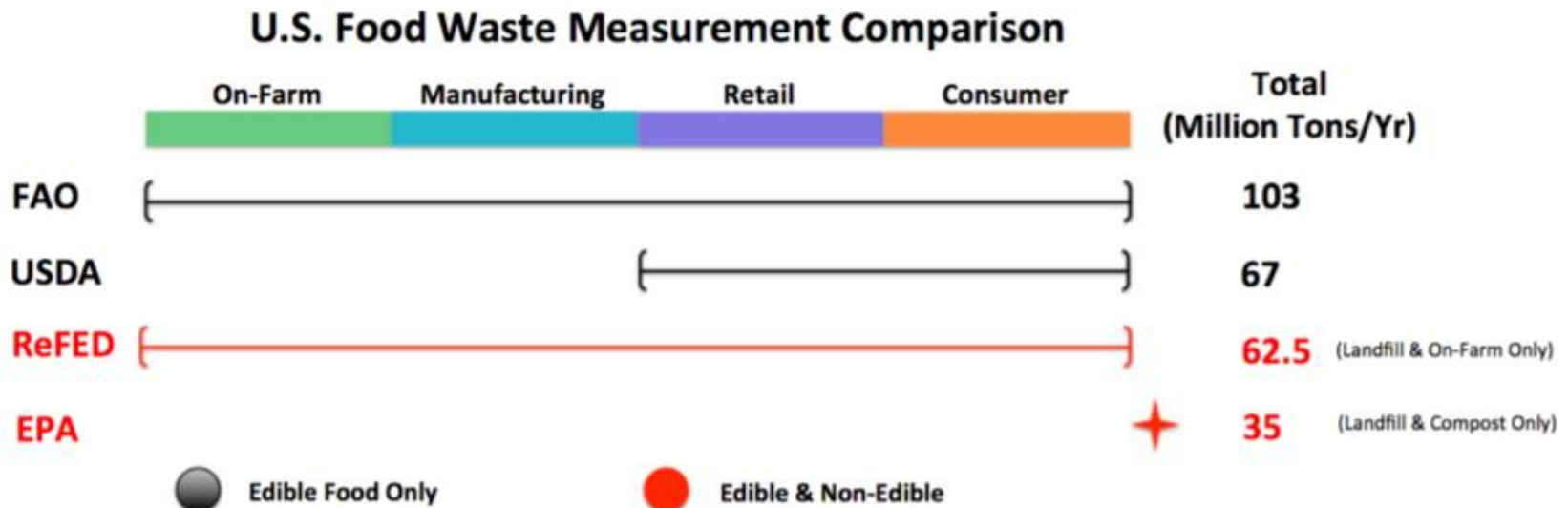
# What does “Reduce” mean?

## Measurement data can help:

- Design of policy or interventions
- Provide baseline
- Assess progress

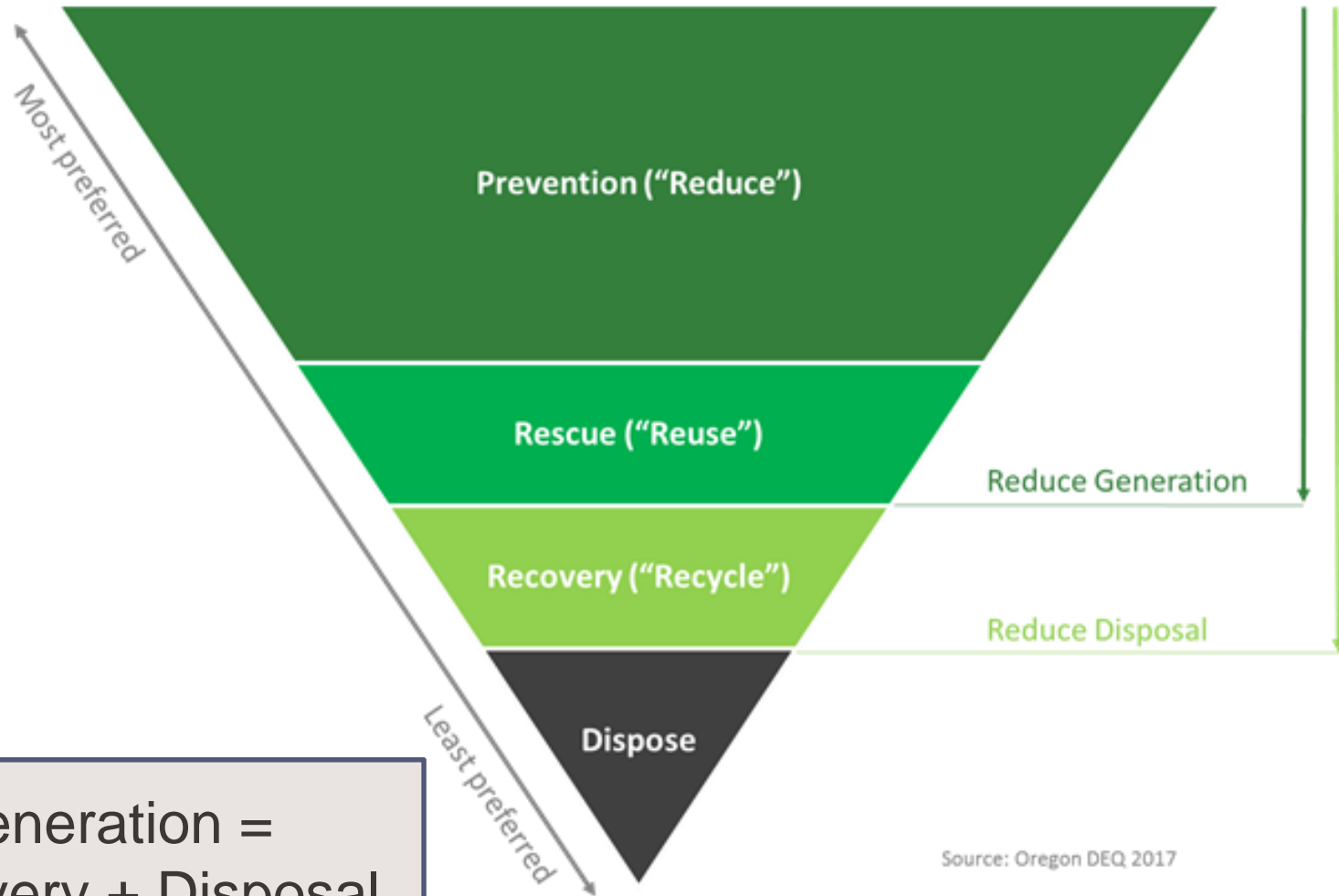
## More “robust” data needed to accomplish these goals as we move up the hierarchy:

- Loss reason
- Type of food
- Disposal Destination



# Public Policy Goals and Targets

Wasted Food Hierarchy



Generation =  
Recovery + Disposal

Source: Oregon DEQ 2017

# DEQ and PSU Wasted Food Research

## Research Goals:

1. Establish baseline metrics for wasted food in residential households and a limited number of commercial/institutional (ICI) sectors. Metrics include:
  - a) Quantities and types of edible food wasted;
  - b) Self-reported perceptions of reasons, barriers, and alternative behaviors;
  - c) Knowledge and attitudes in relation to behaviors and structural and/or psychological motivators to reduce wasted food.
2. Test methods for reliably collecting data on wasted food, *both quantity and reasons for waste*
3. Develop basic methods for other cities, states, and countries to establish their own baselines, making context specific modifications, and assess progress in preventing waste.
4. Assess cost effectiveness and environmental impact of up to 7 waste prevention interventions in a limited number of food service environment.

# Timeline

## Task 1 - Qualitative Interviews

- June 2017 Published Report

## Task 2 – Statewide Residential Survey (urban and rural)

- Finalized in August 2017 (unpublished)

## Task 3 – Household Wasted Food Study (urban and rural)

- Finalize Design in August. February 2018 Report

## Task 4 – ICI Case Studies (fifteen total)

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## Task 5 – Overall Analysis and Report

- August 2018 Final Report and Protocols for States, Counties, Cities, and Businesses



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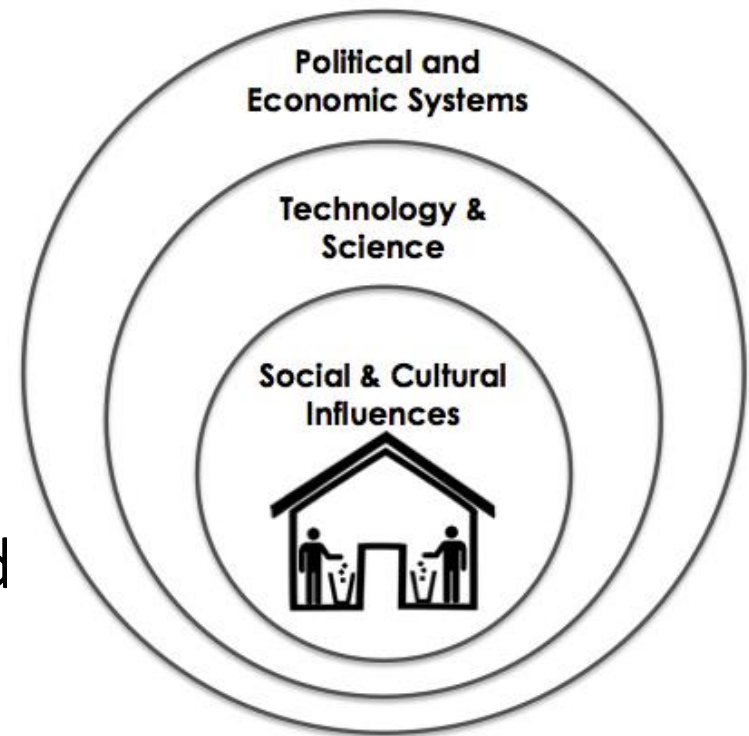
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# DEQ and PSU Qualitative Interviews

**Research Objectives are to better understand social, economic and cultural factors that lead to the wasting of food, or hinder prevention of waste, specifically:**

- ✓ Within the household;
- ✓ Outside of the household, influencing behavior within; and
- ✓ Social processes and points of intervention



# Summary of Findings

- **Delayed Disposal:** Freezing and saving leftovers often resulted in food being saved, but not necessarily eaten. Storing leftovers seems to be connected to guilt alleviation through delayed disposal.
- **Good Intentions can go awry with healthy eating and meal planning:**
  - ✓ As people are trying to eat healthier they often buy a lot of produce and healthy things that get wasted fall short of reaching their health goals.
  - ✓ Dedicated meal planners waste things unexpectedly when they say make a trip to the farmers market and find delicious produce, but that produce wasn't in their meal plan
- **Location of Provisioning**
  - ✓ “Get to go” to the Farmers Market
  - ✓ “Have to go” to the Grocery Store

# Summary of Findings

- **Commonly discarded items:**
  - Items “lost in refrigerator” or “forgotten in the back of the fridge”.
  - Partially-consumed beverages left out too long (such as milk, coffee, and soda).
  - Foods purchased in sizes that are larger than desired.
  - Foods purchased for specific meals or recipes.
  - Foods purchased to eat healthier (connected to aspirational relationships).
  - Leftovers (connected to waste aversion and delayed disposal).
  - Items that are wasted at the end of food phases or fads.
  - Food served to children.



# Summary of Findings



Conahan for Oregon Business The Wastrel

## Role of Composting

- ✓ Composting alleviates guilt associated with trashing food, which may result in an increased generation of wasted food.
- ✓ Composting seen as separate from trash, so amount discarded may be “hidden”, resulting in inability to identify opportunities to prevent wasted food.

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# Statewide Food Survey (n=486)

***Final Report to be published by November 2018***

## **Research Questions**

- What are the perceived barriers to reducing wasted food?
- What are the perceived reasons for wasted food?
- What habits or behaviors do households engage in that promote or avoid wasting of food?
- What level of knowledge do people have about ways to reduce wasted food?
- What beliefs, attitudes, or values are related to food waste behaviors?

Findings in the final report are organized by topic area:

- Procurement
- Planning
- Disposal
- Leftovers
- Food preparation, use and management

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# Household Wasted Food Study

## Research Goals

**Goal 1:** Develop reliable baseline metrics for avoidable wasted food for residential households in the state.

**Goal 2:** Provide state, cities, and counties with methods for establishing household wasted food baseline metrics and assessing shifts in behaviors and levels of awareness.

**Goal 3:** Understand how household characteristics are associated with amounts and types of avoidable wasted food, as well as the reasons food is being wasted.

**Goal 4:** Gain understanding about the role of composting in the generation of wasted food.

**Goal 5:** Explore the relationship between residential wasting of food and 1) behaviors that may contribute to or help avoid wasted food 2) motivations for disposing edible food.

## UK Example using similar methods



Source: UK WRAP (2012)

# Household Wasted Food Study

## Research Approach

- Pre-Survey (similar to statewide survey)
- Pre-Diary waste sort
- Kitchen Diary with Urban and Rural Households (n=225)
- Post-Survey

		Week 1	Week 2	Week 3	Week 4	Week 5
Recruitment						
Initial survey						
Waste sorts						
Diaries						
Follow-up survey						

1) Inedible	Items not intended for human consumption (it is acceptable for a small amount of edible material associated with the inedible material to be included).
2) Meat and fish	Uncooked or cooked meat (with mostly edible components) unmixed with other types of food. Examples include beef, pork, and fish.
3) Dairy	Solid dairy products unmixed with other food types or in original form. Examples include milk, cheese, and butter.
4) Eggs	Extra category for DEQ comparison
5) Vegetables and fruits	Solid uncooked or cooked vegetables and fruits (with mostly edible components) unmixed with other types of food. Examples include apples, lettuce, and fresh herbs.
6) Baked goods	Baked goods and bread-like products unmixed with other food types or in original form, including pastries. Examples include bread, cake, and tortillas.
7) Dry foods	(Grains, Pasta, Legumes, Nuts, Cereals): Cooked or uncooked grains, pastas, legumes, nuts, or cereals unmixed with other food types or in original form. Examples include flour, nuts, lentils, and cereal.
8) Snacks, condiments, other	Includes confections, processed snacks, condiments, and other miscellaneous items. Examples include candy, chips, and sauces.
9) Liquids, Oil, Grease	Items that are liquid, including beverages. Examples include bottled water, liquid coffee, and soda.
10) Cooked, prepared, leftover	Items that have many food types mixed together as part of cooking or preparation. Examples include lasagna, burritos, falafel, stir-fry, sandwiches, and pizza.
11) Unidentifiable	Use only if necessary

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# Commercial and Institutional Case Studies

#	Practice Category	Target*	Description	Examples
1	Service Practices	BOH	Changes in practices related to the serving of food or food options.	Trayless dining, plate size change, plate composition change, menu alterations
2	Portion Size/Production Amounts	BOH, FOH	Attempts to better match customer demand/appetite with offerings	Smaller portion size offerings, prepare smaller batches
3	Back of House Practices	BOH	Improvements in protocols, practices or staff behavior related to the preparation and storage of food	Staff training on waste reduction, staff motivation or incentive programs, improved storage practices or equipment, using BOH edible scraps in other products
4	Waste Awareness Campaigns	BOH	Integrated waste awareness education and behavioral interventions targeted at staff.	Weekly trainings, display/communication of weekly waste metrics
5	Alternative Merchandising, Displays, Promotions	FOH	Changes to sales strategies that minimize opportunities for wasting or maximize sales of food at risk of wasting	Less-stocked product displays, sale of soon-to-expire food or tired produce
6	Pre-production Tools	BOH, FOH	Strategies to minimize overproduction in catering and cafeterias through improved forecasting or dynamic/responsive service practices	Use more pre-prepared or semi-prepared foods, using data to modify ordering or production
7	Measurement/Analytics	BOH	Tracking wasted food and analyzing its effects on operations	Food loss and waste inventories, waste reduction software and analytics

\*FOH: Front-of-house; BOH: Back-of-house

# The True Cost of Food Waste

**Visible costs**

**Disposal costs**

**Invisible costs**

Lost materials

Energy cost

Natural resources

Liabilities and risks

Lost labor

Nutrients

Other costs

*On average, the true cost of wasted materials is about 10 times the cost of disposal*

*(Hall, PLOS 2009)*

# Measurement Study Outcomes

Reduce the generation of wasted food and assess success by developing more robust data to understand:

1. How much edible food is discarded
2. How and why it is wasted
3. What practices can help reduce wasted food

Develop basic methods for other cities, states, and countries to establish their own baselines and assess progress

Develop new business cases for wasted food prevention in government and business



# Messaging Research

## Knowledge gap

- Limited market research regarding wasting food
- Limited understanding of how to best message prevention and food recycling together

## Research Objectives

- Identify the value-based messages and language most likely to motivate Oregon residents to reduce wasting of food.
- Develop a messaging hierarchy that can be used to inform the development of campaigns and other outreach material.

# Commercial Campaign

- Toolkit for use by local governments
- Target audience: Consumer-facing food businesses – grocery, full and limited service restaurants, food service.
- Messaging focuses on making the “business case” for preventing the wasting of food:
  - ✓ Lost food is lost profit.
  - ✓ Simple steps can pay off.



# *“Is Wasted Food Eating Up Your Profit?”*



## Toolkit components:

- Two page flyer – detailed messaging around cost of waste, return on investment
- Abbreviated messaging and supportive case studies for bill inserts, post-cards, and collateral for business publications.
- Social media materials

# *“Is Wasted Food Eating Up Your Profit?”*

## Toolkit components (continued):

- Easy-to-use measurement tools with analytics
- A resource guide with tips and tools for reducing wasted food, organized by commercial food sector.
- Plan to add additional materials in 2018 based on commercial case studies DEQ is currently developing.



# Resource Guide

## ***“Don’t Let Wasted Food Eat Up Your Profit”***

- Organized by sector: grocery, full and limited service restaurants, and institutional food service.
- Guide will identify a limited number of sector specific “best practice” materials and tools:
  - ✓ Short (1-2 sentence) description of the material or tool.
  - ✓ Link for accessing the material or tool.
- Guide will be both hardcopy and electronic; designed to be user friendly.



# Study of Food Rescue Alternatives

## Research Objectives

- Explore trade-offs (environmental, economic and nutritional) involved in different rescue approaches.
- Identify which foods should be prioritized for donation
- Identify rescue approaches that might encourage over-production

## Methods and timing

- Combination of lifecycle analyses, cost and qualitative assessments
- Underway, with completion expected this year

# Where We Want to Be in Five Years

- Households/businesses generate less wasted food
- Measurable progress made
- Research gaps filled, results shared
- Foundation built to support prevention priorities
- Communities of practice built
- Economic, social and environmental trade-offs of different food rescue pathways understood
- Economic, psychological, social, and structural drivers leading to wasted food understood
- Conversation and metrics of success has shifted

# How Can We Get There Together?

## Better Baselines and More Actionable Data

- Sector specific food waste analytics -- root causes of wasted food and types/amounts of avoidable waste.
- Disclosure requirements for food waste data and supply chain transparency
- Date labelling

## Filling Research Gaps

- Analysis of infrastructure development needs based on inedible scraps
- Real and perceived food safety opportunities to mitigate food loss

# Thank you

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