



Business Process Improvement (BPI) at ECOS

Through its business process improvement (BPI) programs, ECOS' Innovation & Productivity Committee aims to empower and showcase state environmental agencies' use of BPI methodologies to provide better, more efficient services to the regulated community and the public. Since 2014 this committee, ECOS' member agencies, and U.S. EPA have worked to create an environment of innovation and knowledge sharing to build BPI capacity nationwide.

ECOS BPI Project Inventory

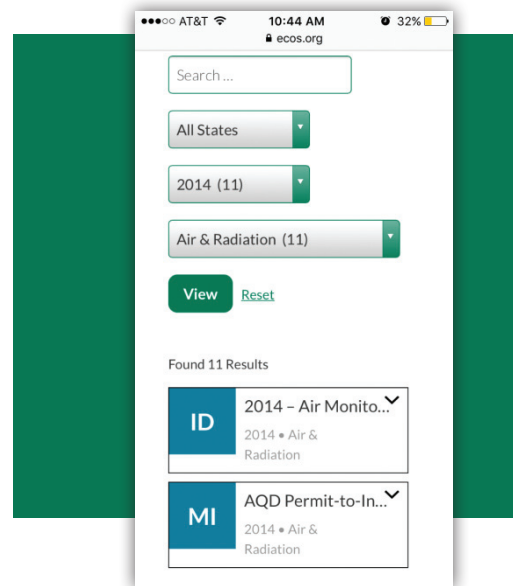
ECOS maintains an online inventory of the BPI projects completed by its member agencies since 2010. This tool allows states to:

- Search for projects by title, state, year, or program/category
- Download project materials or case studies
- Contact peer agency staff for further collaboration

Visit the inventory portal at: ecos.org/bpi-projects

Peer-to-Peer BPI Skills Exchange

This program pairs BPI leaders across state agencies and provides support for a short, in-person staff detail focused on training, strategic planning or other capacity building exercises. ECOS works closely with state partners in designing the mentorship opportunity to become a lasting partnership.



“Montana DEQ believes it was [our mentor’s] common sense approach that transformed our culture around continuous improvement from ‘where do we start’ to ‘we can do this.’”
– Montana DEQ staff, after an exchange with Colorado DPHE



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